

Claim form

Complainant:

Firs Name and Surname:.....

Address, street No:.....

City/town, postal code, country:.....

Telephone number, e-mail:.....

Device type/designation, serial number:

.....

.....

Problem description:

.....

.....

.....

Return shipping address:

Addressee details:

.....

Street No.:

City/town, postal code:

Country:

Telephone No.:

For guarantee repair the complete product, together with a completed claim form must be delivered to MILOO-ELECTRONICS SP. Z O. O. The guarantor does not bear the costs of disassembly and reassembly of the device. The cost of return shipment of the device following the guarantee repair is borne by the guarantor. In the case of an ungrounded complaint, the customer will be charged a lump sum of PLN 10 EUR (net) for diagnostics per each piece of equipment / lighting fixture. Where the maintenance is carried out by MILOO-ELECTRONIS factory service at the place of installation of the equipment / lighting fixtures the costs of ungrounded notification will determined on case-by-case basis.

The controller of personal data is MILOO-ELECTRONICS Sp. z o.o., 32-720 Nowy Wiśnicz, Stary Wiśnicz 289,

e-mail: biuro@emiloo.pl

Personal data is processed for the purpose of handling complaints submitted on the General Data Protection Regulation, Art. 6(1)(b);

Recipients of the data will be persons authorised by the controller, processors with whom we have entered into appropriate entrustment agreements and entities with which the data are shared under the provision of law;

Personal data will be stored for the period required by law;

You have the right to request access to your data and the right to rectify, delete them, restrict their processing, the right of transfer data, the right to object, the right to revoke your consent at any time without affecting the lawfulness of the processing (if processing is based on your consent), that was carried out on the basis of your consent before its withdrawal;

Providing your personal data is a condition for handling the submitted complaint. You are required to provide them, and the consequence of failing to provide personal data will be that the complaint will not be processed.

MILOO-ELECTRONICS sp. z o.o.

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KRS: 0000133715

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Sąd Rejonowy dla Krakowa-Śródmieścia w Krakowie
XII Wydział Gospodarczy KRS
Kapitał zakładowy: 3 680 000.00 zł